



Provider Alert

To: Sharp Health Plan Providers and Provider Office Staff
From: Sharp Health Plan
Date: September 26, 2024
Subject: Take the 2024 Provider Experience Survey for your chance to **win movie tickets**

Dear Provider Partner:

The 2024 Sharp Health Plan Provider Experience Survey is currently underway. If you've already taken the survey, thank you. If you haven't completed it yet, please do so before the deadline on Friday, Oct. 11, 2024.

All participants who complete the survey will be automatically entered into a random opportunity drawing for a set of four movie tickets. Four lucky winners will be randomly selected after the survey ends on Oct. 11. Winners will be notified by Oct. 15, 2024.

As a reminder, the survey can be accessed on the homepage of the Sharp Health Plan provider portal. Simply visit sharphealthplan.com/login and sign in to your account. Some providers may also get an email from Press Ganey with a QR code to complete the survey. **If you don't get an email from Press Ganey, please use the link in the provider portal to complete the survey.** Your responses are very important to us and will remain confidential.

Please note, the DMHC Provider Satisfaction with Access and Language Assistance Program (LAP) will be fielded separately this year, so it will not be included in the Provider Experience Survey.

If you have any questions, please contact our Provider Account Management team. We appreciate your partnership and value your feedback.

Sincerely,

Sharp Health Plan
Provider Account Management Team
Email: provider.relations@sharp.com
Tel: 1-858-499-8330
Fax: 1-858-303-9049

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