



## News Flash: HEDIS MY2024 Transitions of Care (TRC) Medical Record Retrieval Project

To: Sharp Health Plan Physicians and Office Staff  
From: Sharp Health Plan  
Date: September 2024  
Subject: **Sharp Health Plan to launch medical record retrieval project for Transitions of Care (TRC) HEDIS measure**

Attention Valued Provider Partner:

HEDIS® (Healthcare Effectiveness Data and Information Set) are quality performance measures developed by the National Committee for Quality Assurance (NCQA) that allow consumers to compare health plans and make purchasing decisions based on quality. HEDIS measures also enable Sharp Health Plan to identify opportunities to improve the quality of care for our members.

In advance of the annual HEDIS medical record review process, Sharp Health Plan will be retrieving medical records from select non-EHR SCMG providers throughout the year for the Transitions of Care HEDIS measure.

You may be contacted by a Sharp Health Plan Quality Improvement department representative with a request for medical records.

If you have questions, please contact our Quality Improvement department representative Mardelle Gustilo at [mardelle.gustilo@sharp.com](mailto:mardelle.gustilo@sharp.com) or 858-499-8090.

Warm regards,

A handwritten signature in black ink, appearing to read 'C. Shames', enclosed in a light gray rectangular box.

Cary B. Shames, DO, CHCQM, FABQAURP  
VP, Chief Medical Officer