

8520 Tech Way, Suite 200 San Diego, CA 92123 1-858-499-8300



Provider Alert

To: Sharp Health Plan Independent Providers and Office Staff

From: Sharp Health Plan Date: June 10, 2024

Subject: Tips on getting your credentialing applications processed faster

The easiest way to get your credentialing applications processed faster is to ensure that you submit a complete application from the start. Here are some of the top credentialing application hurdles to avoid so your applications are ready for faster processing.

Hospital admitting arrangements form

This form is one of the top delays for processing applications. It is important to know that Sharp Health Plan must collect hospital admitting arrangements, per Health Safety Code Rule 1300.51, subd. (d)(H)(iii)), for the following provider types: physicians, nurse practitioners, midwives, and physician assistants.

If you do not have hospital admitting privileges, then you must identify the practitioner's name and specialty of the provider with whom you have made arrangements to admit our members at one or more of our in-network hospitals.

Take note of our attempts to reach you

The Sharp Credentialing Verification Office (CVO) will make four outreach attempts to gather a complete credentialing application from you. Look out for emails from Credentialing@Credentialing.Sharp.com. Per Sharp Health Plan's Provider Operations Manual, if you do not respond to the Sharp CVO's requests for information, your application(s) will be closed, and you will be invited to reapply.

Technical issues with your credentialing application?

We are now processing practitioner credentialing applications online via the MD-App portal. If you are experiencing technical difficulties, the Sharp CVO can assist you. You can reach them at credentialing@sharp.com or 1-858-499-3009.

General questions about your credentialing application?

We are here to help. Contact our Sharp Health Plan Credentialing team at SHP.Credentialing@sharp.com or 1-858-499-8100.

8520 Tech Way, Suite 200 San Diego, CA 92123 1-858-499-8300

Please see below for details on how to fill out the forms appropriately:

SHARP Health Plan If you are not a physician, nurse practitioner, midwife, or physician Sharp Health Plan Admitting Arrangements assistant, then check the first box. You're done. As part of the credentialing/recredentialing process, physicians, psychiatrists, nurse practitioners midwives and physician assistants are required to have formal arrangements for the admission of patients to one of the Sharp Health Plan contracted hospitals. If you are one of the provider types above, check the second box and 1 am not a physician, psychiatrist, nurse practitioner, midwife, or physician. either 2a or 2b. ☐ I am a physician, psychiatrist, nurse practitioner, midwife, or physician assistant. Below is my continuity of care plan. 2a | I have admitting privileges at one of the hospitals listed below and will admit my patients when necessary. Please check all that anniv Check 2a if you have admitting privileges at one or more of ☐ I do not have admitting privileges at one of the hospitals listed below. I have a formal arrangement our in-network hospitals. Then, with the physician below for continuity of care of my patients that require admission Name of Physician: Specialty of Physician: proceed to 3. Check 2b if you have designated another provider Sharp Health Plan Contracted Hospitals at your practice or associated ☐ Sharp Grossmont Hospital, La Mesa ☐ Palomar Medical Center, Escondido practice with in-network ☐ Sharp Mary Birch Hospital for Women, San Diego ☐ Rancho Springs Medical Center, Murrieta ☐ Sharp Chula Vista Medical Center, Chula Vista ☐ Sharp Coronado Hospital, Coronado admitting privileges. Include ☐ Sharp Memorial Hospital, San Diego ☐ Tri-City Medical Center, Oceanside the practitioner's name and ☐ Temecula Valley Hospital, Temecula ☐ Palomar Medical Center, Poway specialty. Then, proceed to 3. If you have any questions regarding this request, please feel free to contact our credentialing team directly at 1-858-499-8100. Check all in-network hospitals where Your Sharp Health Plan Credentialing Team you can admit our members.